

# AUTOSHIP Order Form



Date

Instructor Name

Phone Number

Address

City  State/Post Code

Club/Gym

Email

Body Training Solutions  
Australia P/L  
ABN: 31 993 301 598

Trading as

MOSSA Australia  
P.O.Box 124  
Narrabundah ACT 2604

P: 02 6281 7520  
E: [info@mossa-australia.com](mailto:info@mossa-australia.com)  
[www.mossa-australia.com](http://www.mossa-australia.com)

Tick each box for the Autoship program you would like to sign up for. You must be certified in this program

- |                                       |                                      |   |
|---------------------------------------|--------------------------------------|---|
| <input type="checkbox"/> Group Active | <input type="checkbox"/> Group Blast | <input type="checkbox"/> Group Centergy |
| <input type="checkbox"/> Group Core   | <input type="checkbox"/> Group Fight | <input type="checkbox"/> Group Groove   |
| <input type="checkbox"/> Group Power  | <input type="checkbox"/> Group Ride  | <input type="checkbox"/> R30            |
| <input type="checkbox"/> 3D30         | <input type="checkbox"/> MOVE30      |   |

Tick which quarter you will be commencing your Autoship

- OCT                       JAN                       APR                       JUL

PLEASE NOTE: Autoship payments are made in advance. Example, payments made in July, August and September will be allocated to the October release. When joining Autoship in August, we will require a double payment for the first debit.

## AUTOSHIP PAYMENT SCHEME

- 1 program \$17.50/month
- 2 programs \$35/month
- 3 programs \$52.50/month
- 4 programs \$70/month
- 5 programs \$87.50/month
- 6 programs \$105.00/month
- 7 programs \$122.50/month
- 8 programs \$140.00/month
- 9 programs \$157.50/month
- 10 programs \$175.00/month
- 11 programs \$192.50/month

### Important Note:

It is the responsibility of the instructor to update any changes to contact information or billing details.

I understand that I only have access to the MOSSA Go app while my Autoship payments are up to date. Declined payments may effect my access to the above programs.

I have read and understand the Direct Debit Service agreement

Signed \_\_\_\_\_

Date \_\_\_\_\_



# Direct Debit Request Instructor - AUTOSHIP

Request and Authority to debit the account named below to pay  
Body Training Solutions Australia P/L® ABN 31 993 301 598

|   |   |
|---|---|
| <p><b>Request and Authority to debit</b></p>  | <p>Your Surname or company name _____</p> <p>Your Given names or ABN/ARBN _____ "you"</p> <p>request and authorise <b>Body Training Solutions Australia P/L® ABN 31 993 301 598</b> to arrange, through its own financial institution, a debit to your nominated account any amount Body Training Solutions® has deemed payable by <i>you</i>.</p> <p>This debit or charge will be made through the Bulk Electronic Clearing System (BECS) from <i>your</i> account held at the financial institution you have nominated below and will be subject to the terms and conditions of the Direct Debit Request Service Agreement.</p> |
| <p><b>Insert the name and address of financial institution at which account is held</b></p> | <p><b>Financial institution name</b> _____</p> <p><b>Address</b> _____</p> <p>_____</p>   |
| <p><b>Insert details of account to be debited</b></p>                                       | <p><b>Name of account</b> _____</p> <p><b>BSB number</b>            _ _ _ _  -  _ _ _ _ </p> <p><b>Account number</b>    _ _ _ _ _ _ _ _ _ _ _ _ _ _ </p> <p>OR</p> <p><input type="checkbox"/> VISA   <input type="checkbox"/> MASTERCARD   <input type="checkbox"/> AMEX   <input type="checkbox"/> DINERS</p> <p> _ _ _ _ _  /  _ _ _ _ _  /  _ _ _ _ _  /  _ _ _ _ _ </p> <p>Expiry Date:  _ _ _  /  _ _ _ </p>   |
| <p><b>Acknowledgment</b></p>  | <p>By signing this Direct Debit Request, you acknowledge having read and understood the terms and conditions governing the debit arrangements between you and <b>Body Training Solutions®</b> as set out in this Request and in your Direct Debit Request Service Agreement.</p>  |
| <p><b>Payment Details</b></p>   | <p>The first debit amount of \$____ will be made on __/__/20__ then the regular amount of \$____ will be debited at monthly intervals starting on __/__/20__.</p>   |
| <p><b>Insert your signature and address</b></p>   | <p><b>Signature</b> _____</p> <p>(If signing for a company, sign and print full name and capacity for signing eg. director)</p> <p><b>Address</b> _____</p> <p>_____</p> <p><b>Date</b>           __ / __ / __</p>  |



# Direct Debit Request Service Agreement

The following is your Direct Debit Service Agreement with **Body Training Solutions Australia P/L®**, [ABN 31 993 301 598]. The agreement is designed to explain what your obligations are when undertaking a Direct Debit arrangement with us. It also details what our obligations are to you as your Direct Debit Provider.

We recommend you keep this agreement in a safe place for future reference. It forms part of the terms and conditions of your Direct Debit Request (DDR) and should be read in conjunction with your DDR form.

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|--|---|
| <p><b>Definitions</b></p>              | <p><b>account</b> means the account held at <i>your financial institution</i> from which we are authorised to arrange for funds to be debited.</p> <p><b>agreement</b> means this Direct Debit Request Service Agreement between <i>you</i> and <i>us</i>.</p> <p><b>banking day</b> means a day other than a Saturday or a Sunday or a public holiday listed throughout Australia.</p> <p><b>debit day</b> means the day that payment by <i>you</i> to <i>us</i> is due.</p> <p><b>debit payment</b> means a particular transaction where a debit is made.</p> <p><b>direct debit request</b> means the Direct Debit Request between <i>us</i> and <i>you</i>.</p> <p><b>us</b> or <b>we</b> means <i>Body Training Solutions Australia P/L®</i>, (the Debit User) <i>you</i> have authorised by signing a <i>Direct Debit Request</i>.</p> <p><b>you</b> means the customer who has signed or authorised by other means the <i>Direct Debit Request</i>.</p> <p><b>your financial institution</b> means the financial institution nominated by <i>you</i> on the DDR at which the <i>account</i> is maintained.</p>   |
| <p><b>1. Debiting your account</b></p> | <p>1.1 By signing a <i>Direct Debit Request</i> or by providing <i>us</i> with a valid instruction, <i>you</i> have authorised <i>us</i> to arrange for funds to be debited from <i>your account</i>. <i>You</i> should refer to the <i>Direct Debit Request</i> and this <i>agreement</i> for the terms of the arrangement between <i>us</i> and <i>you</i>.</p> <p>1.2 <i>We</i> will only arrange for funds to be debited from <i>your account</i> as authorised in the <i>Direct Debit Request</i>.</p> <p>1.3 If the <i>debit day</i> falls on a day that is not a <i>banking day</i>, <i>we</i> may direct <i>your financial institution</i> to debit <i>your account</i> on the following <i>banking day</i>. If <i>you</i> are unsure about which day <i>your account</i> has or will be debited <i>you</i> should ask <i>your financial institution</i>.</p>   |
| <p><b>2. Amendments by us</b></p>      | <p>2.1 <i>We</i> may vary any details of this <i>agreement</i> or a <i>Direct Debit Request</i> at any time by giving <i>you</i> at least fourteen (14) days written notice.</p>  |
| <p><b>3. Amendments by you</b></p>     | <p>3.1 <i>You</i> may change, stop or defer a debit payment, or terminate this agreement by providing <i>us</i> with at least fourteen (14) days notification by writing to:<br/> <b>MOSSA Australia®, PO Box 124 Narrabundah, ACT 2604</b><br/> <b>or</b><br/> arranging it through your own financial institution.</p>  |
| <p><b>4. Your obligations</b></p>      | <p>4.1 It is <i>your</i> responsibility to ensure that there are sufficient clear funds available in <i>your account</i> to allow a <i>debit payment</i> to be made in accordance with the <i>Direct Debit Request</i>.</p> <p>4.2 If there are insufficient clear funds in <i>your account</i> to meet a <i>debit payment</i>:</p> <ul style="list-style-type: none"> <li>(a) <i>you</i> may be charged a fee and/or interest by <i>your financial institution</i>;</li> <li>(b) <i>you</i> will also incur fees or charges imposed or incurred by <i>us</i>; and</li> <li>(c) <i>you</i> must arrange for the <i>debit payment</i> to be made by another method or arrange for sufficient clear funds to be in <i>your account</i> by an agreed time so that <i>we</i> can process the <i>debit payment</i>.</li> </ul> <p>4.3 <i>You</i> should check <i>your account</i> statement to verify that the amounts debited from <i>your account</i> are correct</p> <p>4.4 If <b>Body Training Solutions®</b> is liable to pay goods and services tax ("GST") on a supply made in connection with this <i>agreement</i>, then <i>you</i> agree to <b>Body Training Solutions Australia P/L®</b> on demand an amount equal to the consideration payable for the supply multiplied by the prevailing GST rate.</p> |

|                                  |   |
|----------------------------------|---|
| <p><b>5 Dispute</b></p>          | <p>5.1 If you believe that there has been an error in debiting <i>your account</i>, you should notify us directly on <b>(02) 6281 7520</b> and confirm that notice in writing with us as soon as possible so that we can resolve your query more quickly. Alternatively, you can take it up with your financial institution direct.</p> <p>5.2 If we conclude as a result of our investigations that <i>your account</i> has been incorrectly debited we will respond to <i>your query</i> by arranging for <i>your financial institution</i> to adjust <i>your account</i> (including interest and charges) accordingly. We will also notify you in writing of the amount by which <i>your account</i> has been adjusted.</p> <p>5.3 If we conclude as a result of our investigations that <i>your account</i> has not been incorrectly debited we will respond to <i>your query</i> by providing you with reasons and any evidence for this finding in writing.</p> |
| <p><b>6. Accounts</b></p>        | <p>You should check:</p> <ul style="list-style-type: none"> <li>(a) with <i>your financial institution</i> whether direct debiting is available from <i>your account</i> as direct debiting is not available on all accounts offered by financial institutions.</li> <li>(b) <i>your account</i> details which you have provided to us are correct by checking them against a recent <i>account</i> statement; and</li> <li>(c) with <i>your financial institution</i> before completing the <i>Direct Debit Request</i> if you have any queries about how to complete the <i>Direct Debit Request</i>.</li> </ul>  |
| <p><b>7. Confidentiality</b></p> | <p>7.1 We will keep any information (including <i>your account</i> details) in <i>your Direct Debit Request</i> confidential. We will make reasonable efforts to keep any such information that we have about you secure and to ensure that any of <i>our</i> employees or agents who have access to information about you do not make any unauthorised use, modification, reproduction or disclosure of that information.</p> <p>7.2 We will only disclose information that we have about you:</p> <ul style="list-style-type: none"> <li>(a) to the extent specifically required by law; or</li> <li>(b) for the purposes of this <i>agreement</i> (including disclosing information in connection with any query or claim).</li> </ul>   |
| <p><b>8. Notice</b></p>          | <p>8.1 If you wish to notify us in writing about anything relating to this <i>agreement</i>, you should write to <b>MOSSA Australia®, PO Box 124 Narrabundah, ACT 2604</b></p> <p>8.2 We will notify you by sending a notice in the ordinary post to the address you have given us in the <i>Direct Debit Request</i>.</p> <p>8.3 Any notice will be deemed to have been received on the third <i>banking</i> day after posting.</p>  |